

DIGITAL MATURITY OF PUBLIC SERVICES

Within the framework of the ESPON DIGISER Project (<https://www.espon.eu/DIGISER>) I propose three thesis works, aiming at investigating three of the key conceptual components of the Digital Transition with specific attention to public services, namely:

- 1) the role of users in service design
- 2) participatory platforms as environments for public debate
- 3) data platform and digital twins

The three theses will use the data collected through the DIGISER survey and representing a relevant baseline for more than 170 cities all over Europe.